Iran University of Medical Sciences
School of Nursing & Midwifery

Quality management and accreditation Course plan

Course outline

Course title: Quality management and accreditation
Program: Master's in Nursing Management
Course Type: Theoretical (1.5 credits), practical (1 credit)
Instructors: Dr. Seyedeh Shohreh Aghaseyedmirza
Department: Nursing Management
Prerequisites: Management and leadership theories, strategic operational planning

Course Purpose

This course introduces concepts related to quality, principles and patterns of quality control, standards of care, evaluation of accreditation criteria and acquisition of the necessary capabilities to utilize them to improve the quality and efficiency of nursing services

Learning Objectives

By the end of the course, students will be able to:

- Explain the concepts related to quality in nursing management.
- Explain quality control management and hospital risk prevention with examples
- Explain clinical audit in nursing care with an example.
- Explain the principles and process of accreditation in the health and nursing system.
- Describe patient safety and risk management in the health system and nursing services.

Attitudes and Values

- Pay attention to quality issues in nursing services.
- Value effective communication and teamwork
- Demonstrate a commitment to supporting clients and staff in the use of evidence-based care.

Practical Component

During clinical training, students will:

- Practically implement clinical audit in nursing care

Teaching Methods

Depending on the format (in-person, virtual, or blended), the course may include:

- Interactive lectures (question, discussions)
- Problem-Based Learning (PBL)/ Scenario-Based Learning

Student Responsibilities

- Regular attendance and active participation
- Timely completion of assignments
- Use of up-to-date academic and research sources
- Engagement in classroom discussions and assessments

Evaluation Methods

- **Formative Assessment:** 40 % (8 score) (Presentation & Attendance)
- **Summative Assessment:** 50% (12 score final written exam)
- Assessment types may include written tests (multiple choice, true/false, open-ended),

Recommended Resources

- Finkelman, Anita Ward (2012). Leadership and management for nurses. 3th Ed. USA: Pearson Education, Inc**.**
- Huber, Diane. (2017) Leadership and nursing care management. 6th Ed. Elsevier, USA.
- Kelly, P. Tazbir, J. (2013) Essentials of Nursing Leadership & Management. 3rd New York: Delmar.
- Marquis, B. L., Hustone, C.J. (2017) Leadership roles and management functions in nursig. 9th Ed
- Murray, Elizabeth J., (2017). Nursing Leadership and Management. Philadelphia: F.A. Davis Company.
- Sullivan, E.J. (2017) Effective Leadership and Management in Nursing. 9th Ed. New York: Pearson Education International.

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Course Calendar: Quality management and accreditation

Class Time: 10-12

Session	Topic & Learning Activities	Teaching Method	Date	Instructor(s)
1	Course Introduction, the goals, principles, concepts and evolution of quality	Lecture & Discussion	Tuesday	Dr. Seyedmirza
2	Types of standards and their application in nursing services	Lecture & Discussion	Tuesday	Dr. Seyedmirza
3	Total quality management and its application in nursing services (TQM)	Lecture & Discussion	Tuesday	Dr. Seyedmirza
4	European Foundation for Quality Management (EFQM) Organizational Excellence Model	Lecture & Discussion	Tuesday	Dr. Seyedmirza
5	Clinical governance and clinical effectiveness	Lecture & Discussion	Tuesday	Dr. Seyedmirza
6	Productivity strategies of nursing services, clinical audit and its application in nursing	Lecture & Discussion	Tuesday	Dr. Seyedmirza
7	JCIAHO international accreditation model standards	Lecture & Discussion	Tuesday	Dr. Seyedmirza
8	National accreditation model and its goals in nursing services	Lecture & Discussion	Tuesday	Dr. Seyedmirza
9	Patient safety	Lecture & Discussion	Tuesday	Dr. Seyedmirza
10	Quality management and prevention of hospital risks, RCA	Lecture & Discussion	Tuesday	Dr. Seyedmirza
11	FMEA	Lecture & Discussion	Tuesday	Dr. Seyedmirza
12	Presentation by student about the role of nursing informatics in hospital or institutions accreditation and quality improvement	Lecture & Discussion	Tuesday	Dr. Seyedmirza